2.3.91 - April 2025

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2.3.91 Enhancements & Bug Fixes

Enhancements

Short Text Paragraphs

Users have the ability to use carriage returns to create paragraphs within short text descriptions for use within clinical notes.

Stock Centres in Batch Expiry Report

The new batch expiry report includes details of the stock centre an item is located in including the amount, making it simpler to locate and identify them. As this is a new report it will need assigning to the relevant users by navigating to Administration > System > Users > Users/Report.

Debtors Clients with no Account Category

We have added the ability to filter by clients without an account category assigned by introducing the use of a ‘blank’ category.

New Account Category Filter in the Report Wizard

When using the Report Wizard you now have the new option to filter by account category. This has been set up with both include and exclude as options. It also includes the option to filter by clients with no account category assigned by using the ‘blank’ option.

Health Care Plan Criteria added to Report Wizard

Within the report wizard there is added reporting criteria that includes details relevant to Health Care Plans with the following 4 new fields: Plan name, plan status, join date and renewal date. This also allows the user to send out communications to specific health care plan customers.

Label Printing

Merlin has improved the printing experience on 3x2” labels with an increased print area. This is beneficial for users that are using 3x2" labels and are regularly having issues with over-printing on drug labels that contain a lot of information.

To make use of this improvement users must do the following:

- Within Administration > Settings > Labelling, set the Label size to 3x2".
- Update your label printer configurations using this guide: Configure 3x2 Labels

Once these changes are made, users can print test labels from Administration > Settings > Labelling. This feature gives users the ability to test print a standard drug label, as well as a long drug label with more data included in the additional information field.

Patient HCP Colours

Currently, when "HCP Colour" is enabled, and you select a Patient in the reception screen, the colour of that row changes slightly. This can make it confusing and harder to tell which plan/tier that patient is on.

We have changed this so that when you select a patient, the opacity of the row changes (gets lighter) to make it obvious which patient is selected, but the plan/tier colour will not change.

Treatment History Filter

A new filter has been added to the treatment history screen that allows users to filter by Treatment items, prescriptions and clinical notes.

To enable this, users must turn on the setting 'Enable History Extra Filter' within Administration > Settings > Treatment.

Login box

The Login Box has had a minor update to remove the display of the URL of Merlin.

Bug Fixes

- A number of reports (invoice, statement, pre-invoice) which had dates spanning across two lines instead of just one.
- Blank Client information on emails generated by Debtors when using one of the standard reports and selecting to print.
- An issue where exporting to CSV from the Report Wizard would fail if the number of results was exactly 1000(or multiple of).
- Several display issues such as the title on the Daylist screens, placement of some of the fields within the Tax Details panel, and the Date Picker on the bottom of the Debtors screen.
- The displaying of account number In statements printed from the Debtors>Statements and Invoicing Options.
- Overlapping of Client Name and Patient Name on Appointment Labels. This will remain on one line but be truncated if too long.
- The Day View and Week View tabs when accessing Merlin via Firefox.
- Kennel header colouring being inaccurate in certain conditions.
- An issue where some Treatment Description text was not displayed when Additional Information was

added.

- NVS Batch download functionality to list items in a consistent manner (oldest to newest).
- The Edit button for documents remaining disabled when the editor was closed using the x button.
- An issue where the corresponding payment line would not delete when a credit entry for a monetary refund on a charity account was deleted.
- Consolidation date errors being shown on login for some users.
- Issues with ASN where it was suggesting more stock was received then was when receiving Rep orders. Additionally search functionality for Supplier Code or Order ID.
- An issue where treatments were duplicated by clicking the save button again while the save process was still completing. The save button when adding treatment to history, pre-invoice or estimate now disables while the save function is completing.