MWI Pet Reporting

24/04/2025 4:13 pm BST

Summary

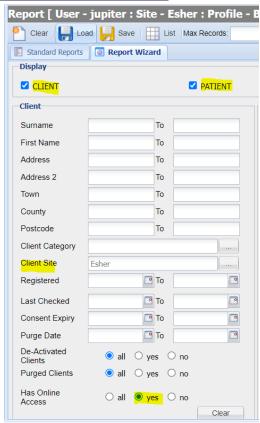
There are a couple of Reports that can be generated from MWI Pet and in Merlin. There are also a few visuals in Merlin to show that new clients and pets have been registered via MWI Pet.

Details

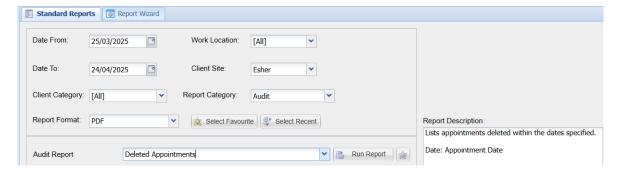
This page will detail how to run MWI Pet reports in the MWI Pet Portal and in Merlin and also the visuals seen in Merlin.

To see an overview of your practice's MWI Pet activity, please see <u>MWI Pet > Admin Set Up > Admin Home</u> page for more information.

In Merlin, it is possible to generate a report to view how many clients and pets have registered with MWI Pet. To do this, navigate to Utilities > Reports > Report Wizard, enter the criteria and select 'List'.

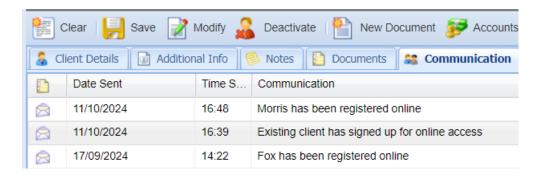


It is also possible in Merlin to run a Standard Report which will display any cancelled appointments via MWI Pet.



For more information on running a Standard Report, please see Reporting > Standard Reports.

When a new or existing practice client has registered via MWI Pet, a log of this will display in their Communication tab:



Globe icons will appear in several areas of Merlin, including:

- Shown in summary bar if client has online access
- Shown in the appointment columns if booked via the portal
- Shown in the repeat prescription column if requested via the portal
- Shown next to the patient registration date to indicate they were registered via the portal