

# Reminder Success Rate

24/10/2024 12:24 pm BST

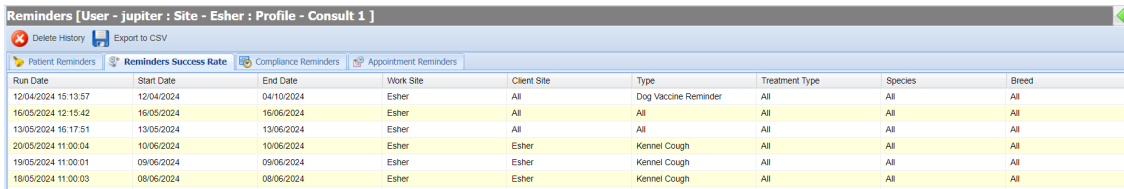
## Summary

The Reminder Success Rate screen allows the user to see how successful a reminder run has been. Each time the reminders are generated under the Patient View (Based on Types) a Record is stored in the Success Rate screen. Once that reminder has been overwritten by a new reminder, the old reminder is marked as completed.

## Details

Accessing Reminder Success Rate tab

1. Open the Reminders screen (**Utilities > Reminders**)
2. Select the '**Reminder Success Rate**' tab.



Reminders [User - jupiter : Site - Esher : Profile - Consult 1]

Delete History Export to CSV

Patient Reminders **Reminders Success Rate** Compliance Reminders Appointment Reminders

Run Date	Start Date	End Date	Work Site	Client Site	Type	Treatment Type	Species	Breed
12/04/2024 15:13:57	12/04/2024	04/10/2024	Esher	All	Dog Vaccine Reminder	All	All	All
16/05/2024 12:15:42	16/05/2024	16/06/2024	Esher	All	All	All	All	All
13/05/2024 16:17:51	13/05/2024	13/06/2024	Esher	All	All	All	All	All
20/05/2024 11:00:04	10/06/2024	10/06/2024	Esher	Esher	Kennel Cough	All	All	All
19/05/2024 11:00:01	09/06/2024	09/06/2024	Esher	Esher	Kennel Cough	All	All	All
18/05/2024 11:00:03	08/06/2024	08/06/2024	Esher	Esher	Kennel Cough	All	All	All

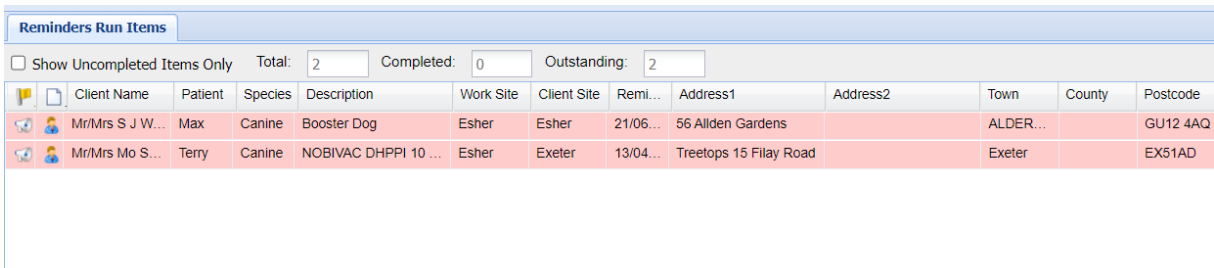
## Viewing a Reminder Run's Success Rate

With the success rate screen open, you will see a history of past reminders.

1. **Select a row** (reminder run).
2. The bottom half of the screen is populated.

Items in red are outstanding reminders (e.g. Annual Booster has not occurred).

Items in white and with a green tick icon are completed reminders (e.g. Annual Booster has been given).



Reminders Run Items

☐ Show Uncompleted Items Only Total: 2 Completed: 0 Outstanding: 2

	Client Name	Patient	Species	Description	Work Site	Client Site	Remi...	Address1	Address2	Town	County	Postcode
	Mr/Mrs S J W...	Max	Canine	Booster Dog	Esher	Esher	21/06...	56 Allden Gardens		ALDER...		GU12 4AQ
	Mr/Mrs Mo S...	Terry	Canine	NOBIVAC DHPPI 10 ...	Esher	Exeter	13/04...	Treetops 15 Filay Road		Exeter		EX51AD

3. For each reminder history there is a summary of the 'Total' number of reminders, the total number of 'completed' reminders and the total number of 'outstanding' reminders.

