Appointment Reminders Administration

22/10/2024 1:20 pm BST

Summary

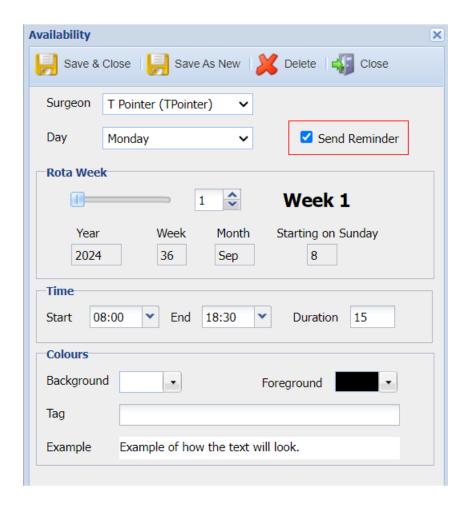
Appointment Reminders are reminders automatically generated from Merlin to notify clients of their pets upcoming appointments.

Once a reminder has been sent to a client, this communication is recorded under the Client's Communication tab.

Details

Enabling Appointment Reminders in the Diary

- 1. Navigate to the Diary screen
- 2. Select the Availability tab
- 3. Highlight the relevant surgeon
- 4. Double click on the relevant day
- 5. The Availability window will now display.



6. Ensure 'Send Reminder' is ticked.