

# Compliance Reminders Administration

23/10/2024 12:38 pm BST

## Summary

Compliance Reminders are used to contact clients to assist them in keeping compliant with the application of worm and flea treatment. This subsequently reminds the user to come back into the practice for more medication when they have none remaining

## Details

There are two stages to configuring Compliance Reminders, Code Entry configuration and Scheduled task configuration.

## Compliance Reminder Code Setup

1. Navigate to Code Maintenance (**Administration > Code Entry > Code Maintenance**).
2. Select an item and select '**Edit**'
3. Select '**Reminder Options**'.
4. Select the '**Compliance Reminder**' button to enable reminders for this code. Once enabled, this tab will turn green.
5. Enter the details for the Compliance Reminder.

**Code Entry [User - jupiter : Site - Esher : Profile - Consult 1 ]**

Code Details **Edit SIMPARICA PALA**

Site: Esher

**Configurations** <<

**Reminder Options**

**Reminder Req**

Create reminder of type  to send a reminder in  next reminder code

**Compliance Remind**

Send Reminders every  Day(s) Repeating  Times(s) with product description

Type(Tablet), Code(SIMPARICA PALATABLE TABLETS 10MG X3), Description(SIMPARICA PALATABLE TABLETS 10MG X3), Sup. Code(30441640)

The combination of frequency and occurrence are used to calculate the date when a reminder should be sent from treatment dispensed date.

**Send Reminders Every:** Set the frequency of the treatment

**Repeating:** Set how often you want the reminder to repeat. For example, if dispensing out a 3 pack, the reminder should repeat 3 times to encourage to owner to comply and administer the product.

**Product Description:** The wording that will display in a reminder email/text when the 'product description' merge field is used.